

# HKE Baggage Services Contact Details (All Stations)

| HKE Station | Name of Ground Handling Company                                    | Phone Number                 | Email Address                                   | Business Hours         |
|-------------|--------------------------------------------------------------------|------------------------------|-------------------------------------------------|------------------------|
| HKG         | Hong Kong Airport Services Ltd. (HAS)                              | +852 21802120 / 21802122     | bagsvcs@has.com.hk                              | Mon-Sun<br>0700-2300   |
| BKK         | Bangkok Flight Services                                            | +66 2134 4358                | BFSLLSpvrs@BFSASIA.COM                          | Mon-Sun<br>24hrs       |
| CJU         | Jeju Air Service Ltd.(JAS)                                         | +82 7041229989/ 7041229988   | uocjupax@aekyung.kr                             | Mon-Sun<br>0700-2100   |
| CNX         | BAGS Ground Services Co. Ltd (BAGS)                                | +66 611747973                | cnx-ll@bags-groundservices.com                  | Mon-Sun<br>0800-2300   |
| CRK         | PAGSS CRK                                                          | +63 9992288764               | crk_cbu@pagssinc.com<br>cbull01162018@gmail.com | Mon-Sun<br>0900-1700   |
| CXR         | Aviation Ground Services Co., Ltd. (AGS)                           | (+84) 911855970              | lostandfound@ags.com.vn                         | Mon-Sun<br>0800-2100   |
| DAD         | Vietnam Airport Ground Services Co Ltd. - Danang Branch(VIAGS-DAD) | (+84) 972 25 27 39           | lfdad@viags.vn (DADLLVN)                        | Mon-Sun<br>0800-2300   |
| FSZ         | SAS                                                                |                              | Please contact our call center for assistance   |                        |
| FUK         | Swissport Japan Ltd.                                               | +81 92 412 3355              | fuk.bags@swissport.com                          | Mon-Sun<br>0900-1800   |
| HAN         | Vietnam Airport Ground Services – Noi Bai Branch                   | (+84-24) 3884 3417           | xldnba@viags.vn                                 | Mon-Sun<br>0800-2100   |
| HIJ         | JAPAN AIRLINES                                                     |                              | Please contact our call center for assistance   |                        |
| HND         | Swissport Japan Ltd.                                               | +81 3-6428-0133              | hnd.bags@swissport.com                          | Mon-Sun<br>2100-0700   |
| HKT         | AOT Ground Aviation Services Company Limited (AOTGA)               | +66 76351357 / +66 647077372 | HKTLL@AOTGA.COM                                 | Mon - Sun<br>0800-2200 |
| HUN         | Taiwan Airport Service Co.,Ltd                                     | NIL                          | hlkp@taichin.com.tw                             | Mon - Sun<br>1200-2200 |
| ICN         | Swissport Korea                                                    | +82 32 743 2526              | icn.ll@swissport.com                            | Mon-Sun<br>0700-2100   |
| ISG         | Keitoman The Sky Co., Ltd.                                         | +81 (0) 980-87-7677          | kts-pax@keitomanthesky.jp                       | Mon - Sun<br>0900-1600 |

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|-------------|-----------------------------------------------------|------------------------------|--------------------------------------------------------------|---------------------------------|
| <b>KHH</b>  | Taiwan Airport Service Co., Ltd.                    | +886 07 803 8157 #334        | HKE.LNF@taichin.com.tw                                       | Mon-Sun<br>0900 - 2130          |
| <b>KIX</b>  | Swissport Japan Ltd.                                | +81-(0)72-456-8743           | kix.bags@swissport.com                                       | Mon-Sun<br>0900-1800            |
| <b>KMQ</b>  | JAPAN AIRLINES                                      | +81-761-24-1180              | kmqkpdesk-tty.jal@jal.com                                    | Mon-Sun<br>0900-1700            |
| <b>MNL</b>  | Philippine Airport Ground Support Solutions. Inc.   | NIL                          | mnl_uo-csp@pagssinc.com                                      | Mon - Sun<br>1400 - 2200        |
| <b>NGB</b>  | Ningbo Airport Ground Service Ltd.                  | +86 574 87427311             | 1981064266@qq.com                                            | Mon-Sun<br>0700-2300            |
| <b>NGO</b>  | Swissport Japan Ltd.                                | +81(0)569 38 0784            | ngo.bags@swissport.com                                       | Mon-Sun<br>1000-1800            |
| <b>NRT</b>  | Swissport Japan Ltd.                                | +81 476 33 2988              | nrt.bags@swissport.com                                       | Mon-Sun<br>1000-2000            |
| <b>OKA</b>  | Swissport Japan Ltd.                                | +81 90 8826 8921             | oka.bags@swissport.com                                       | Mon-Sun<br>0900-1700            |
| <b>PEN</b>  | Pos Aviation Shd Bhd                                | +60 4631020                  | baggageservices.pen@pos.com.my                               | Mon-Sun<br>0900-1800            |
| <b>PKX</b>  | China Eastern Airlines                              | +86 010-81688068             | P_DAXINGCX@ceair.com                                         | Mon-Sun<br>0900-1700            |
| <b>PQC</b>  | ACV                                                 | +84 963 975 644              | lostandfound.pqia@gmail.com                                  | Mon-Sun<br>0900-2000            |
| <b>PUS</b>  | JEJUAIR SERVICE INC. (JAS)                          | +82 10 2731 0378             | uopuspax@aekyung.kr                                          | Tue,Thur, Sat, Sun<br>0900-1800 |
| <b>RMQ</b>  | Mandarin Airlines                                   | +886 4 2615 5080 (7468/7421) | ae.bag@outlook.com<br>rmqric@email.com.mandarin-airlines.com | Mon-Sun<br>0900-2000            |
| <b>SDJ</b>  | SAS                                                 |                              | Please contact our call center for assistance                |                                 |
| <b>SYX</b>  | Sanya Phoenix Internationa Airport Baggage Services | +86 0898 88289126            | NIL                                                          | Mon-Sun<br>24hrs                |
| <b>TAK</b>  | JAPAN AIRLINES                                      | +81 87 814 3094              | org.takkku.jal@jal.com                                       | Mon-Sun<br>0900-1700            |
| <b>TPE</b>  | Taoyuan International Airport Service Co., Ltd.     | +886 3 3833608 ext.18        | tpekself@tpeksexh.com.tw                                     | Mon-Sun<br>0800-0000            |

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|-------------|------------------------------------------|-------------------|--------------|------------------------|
| YIW         | Zhejiang Yiwu Airport Management Co.,LTD | +86 0579-85669091 | NIL          | Mon-Sun<br>0800 - 2300 |